

RESORT CONDUCT RULES OF MOUNT AMANZI

RESIDENTS and Visitors

Resort Telephone : 012-381 5400

Emergency Number : 079 546 0493

1. The speed limit is 20km/h. Please be aware of the speed humps on the resort. Look out for our children on bikes. There are also buck on the resort, please drive with caution.
2. Parking of vehicles. All vehicles are to park in the designated areas, only one vehicle is allowed per chalet at any given time. Visitors may make use of public parking areas situated adjacent to tennis courts and/or mini golf course. Please don't park on the grass. Please don't park on other residents parking bays.
3. Please do not feed the monkeys or cats. Feeding will result in them no longer scavenging for their food as they rely on the guest to feed them. They become extremely aggressive when they are hungry and could attack.
4. No pets are allowed. (this includes parrots)
5. It is strictly prohibited to disturb the Fauna and Flora.
6. No Motorbikes, motorised scooters or four wheelers of any kind are allowed to be used on the resort.
7. Your children must be supervised in the children's playground and the pool areas as no lifesavers are on the resort.
8. Please do not litter . Kindly make use of the waste bins provided. Any person caught littering will be subject to a fine.
9. Resident visitors' permits and indemnities are to be signed and collected at reception. Permits are to be displayed on the bottom right hand corner of the windscreen at all times. Guest visitors are required to vacate the resort by 22h00. Please be advised that there is a fee applicable per person with a maximum of four visitors. Please enquire from reception re: fees. No visitors will be allowed after 20:00.
10. The pitching of tents, camping or caravanning is strictly forbidden.
11. Day visitors have to be accompanied by the mount Amanzi member and are required to vacate the resort before 18h00. Please enquire about visitors fees at Reception as well as the restrictions. Available from 8:00.
12. Loud music at chalets, cars and picnic areas is strictly forbidden.
13. The number of beds in the chalet determines the amount of permitted guests to occupy the unit. This includes children. **NO EXCEPTION MADE**
14. Baby cots are available upon request at Reception. A deposit is payable.
15. Checkout time is strictly 10h00. Kindly refer to the check-out procedure elsewhere in the chalet.
16. Smoking is strictly forbidden in all chalets and public areas. There are designated smoking areas throughout the resort.
17. Use of hubbly bubbly not permitted.
18. Should any resort property be damaged, missing, soiled or vandalised then the replacement cost will be charged to your account.
19. Please refrain from using bath towels at the swimmingpools.
20. Housekeeping is not available on Sunday and Public Holidays. Should you wish to have cleaning services on these days please arrange with reception 24 hours in advance. Kindly take note that an additional fee will be charged.
21. Towel replacement on full week bookings is on a Tuesday. Any other towel replacements will be charged accordingly. We do have a daily towel replacements available at an additional fee.
22. Fun card for Equipment hire: Tennis, Mini golf, Rugby and soccer balls and Table tennis bats are available at Reception. Fun card used as deposits payable at Games room for tennis, mini golf putters, ruby and soccer balls, table tennis bats, board games. Fun card does not include coin operated machines.
23. The resort, the company, its management and staff will not be held liable for any damages, injury, death or any other claims whatsoever.
24. Only guests with valid drivers' licenses are permitted to drive vehicles on the Resort.
25. Safes are provided in the chalets, please ensure that all your valuables are locked away when your chalet is unattended. A deposit of R100-00 for the safe key is applicable. Kindly arrange with Reception.
26. Any decision made by Management shall be deemed as final.